Process and Systems Improvement Project – Request for Proposal (RFP) Q&A

Purpose

This document provides responses to frequently anticipated questions about the Australian Medical Council's (AMC) Process and Systems Improvement (PSI) Project Request for Proposal.

The FAQs are intended to help prospective respondents understand the procurement opportunity, scope, response requirements and procurement process.

This document should be read alongside the complete RFP documentation. In the event of any inconsistency, the formal RFP documentation and any subsequently issued Addenda will govern.

AMC may update this document during the procurement period to address additional questions received through the formal clarification process. Any amendment to the RFP requirements or conditions will be communicated to all registered applicants.

#	Question	Answer
1	**What is the purpose of the PSI Project RFP?**	The RFP seeks technology solutions and associated services to support the modernisation of AMC's Assessment and Accreditation functions. The project aims to improve business process efficiency, workflow management, stakeholder experiences, data management, reporting and organisational capability. AMC is seeking proposals for suitable products, solution design, implementation, integration, change, transition and ongoing support services that will help deliver its target-state business outcomes. Additional information is contained in the RFP documentation available on the AMC's PSI RFP webpage.
2	**Has AMC already selected or identified a preferred technology platform?**	No. AMC has not predetermined a preferred technology product, platform, solution architecture or supplier. The RFP is outcome-led and invites respondents to propose solutions that best address AMC's business requirements. Respondents should clearly explain how their proposed solutions meet the requirements, including any configuration, customisation, integration or additional services needed.
3	**Can suppliers submit proposals for only part of the RFP scope?**	Yes. Respondents may submit proposals for one or more of the functional capability domains identified in the RFP:

		Respondents must also address the common requirements relevant to their nominated scope. AMC has not predetermined the final packaging or contract award model and may consider different combinations of solutions where these provide a viable and accountable outcome.
4	**Can organisations submit joint proposals or form consortia?**	Yes. AMC welcomes proposals from individual organisations, prime contractors, consortia, joint ventures and coordinated supplier teams. Where multiple organisations are involved, the proposal must identify the Lead Respondent, participating organisations, proposed contracting arrangements, delivery responsibilities and relevant dependencies. Respondents must clearly explain how the proposed parties and solution components will work together and how accountability will be managed.

Note to reader:
The information contained in this form has been de-identified and may have arisen from a variety of sources. This form will be updated in consideration of questions received in connection with the Process and Systems Improvement Request for Proposal. Readers are encouraged to check for updates regularly until that time. Questions received after COB 14 January 2027 may not be reflected in this document during the RFP period. The deadline for submission of RFT responses to the AMC is, 14 January 2027.

All enquiries regarding the PSI RFP must be directed through the formal procurement contact:
PSI Project Procurement Team
Australian Medical Council
Email: PSI@amc.org.au

Respondents are encouraged to review the complete RFP documentation before submitting clarification questions.